Your New Roof: The Owens Corning Total Protection Roofing System

Installed by Vault Roofing, an Owens Corning Roofing Platinum Preferred Contractor

A roof is more than shingles

The shingles are what you see. Underneath them are several layers that keep water out, hold up to wind and let your attic breathe. When those layers come from different manufacturers, no single company stands behind how they work together.

The Total Protection Roofing System is Owens Corning's complete roof. Every layer, from the edge of the deck to the ridge, is an Owens Corning product engineered to work with the others. Owens Corning sums it up in three words: **Seal. Defend. Breathe.**

SEAL: keeping water out

- **Ice and water barrier.** A self-sealing layer in the places water collects or moves fastest: valleys, the lower edges of the roof, and around chimneys and skylights. It seals around nails and protects against wind-driven rain.
- **Synthetic underlayment.** Covers the rest of the roof deck under the shingles. It is the backup layer if rain is ever driven under a shingle.

DEFEND: standing up to wind and weather

- **Starter shingles.** A sealed first row along the roof edges, where wind tends to lift shingles first.
- **Duration shingles.** The main protective layer, in a range of colors.
- **Hip and ridge shingles.** Matched caps that seal and protect the peaks of the roof, the other place wind hits hardest.

BREATHE: protecting the roof from the inside

- **Intake vents** let cool, dry air into the attic low on the roof.
- **Exhaust vents** let hot, humid air out at the top.

- Balanced airflow helps keep heat and moisture from damaging the roof deck and shingles from underneath, and helps keep the home more comfortable.

About the Duration shingle

- **SureNail Technology.** A reinforced strip across the nailing area of each shingle. It gives the crew a clear target and adds grip to help keep shingles in place.
- **Wind.** A 130 MPH wind resistance limited warranty. Owens Corning rates the roof for up to 160 MPH when it is installed as a complete system with starter shingles on all edges.
- **Algae resistance.** StreakGuard protection against the black streaks common in humid climates, with a 25-year limited warranty when Owens Corning hip and ridge shingles are installed.
- **Impact-resistant options.** Duration FLEX and Duration STORM carry a Class 4 impact rating, the highest. Some insurers offer a discount for Class 4 roofs. Ask your insurance agent.

Why the contractor matters

Owens Corning offers its strongest warranty only through its top tier of installers, called **Platinum Preferred Contractors**. The tier is invitation only. Owens Corning invites contractors who meet its standards, including years in business, insurance and licensing.

Vault Roofing is a Platinum Preferred Contractor. That allows Vault to register your roof under Owens Corning's **Platinum Protection Limited Warranty**. Vault then adds its own **Limited Lifetime Transferable Labor Warranty** on the installation, for as long as you own your home. You are covered twice: once by the manufacturer and once by the company that installed it.

How the warranties compare

Standard warranty (any installer)

- Full coverage for defective Owens Corning materials for the first 10 years. Removal and disposal of the old roof are not included.
- No coverage for installation mistakes.

Vault Platinum installation (Owens Corning Platinum Protection plus Vault's Lifetime Labor Warranty)

- **Materials, 50 years.** Full coverage for defective Owens Corning materials for the first 50 years, including removal and disposal if a repair requires it.
- **Workmanship from Owens Corning.** Installation mistakes are fully covered for the first 25 years, backed by the manufacturer, then prorated by the roof's age.
- **Workmanship from Vault, for life.** Vault's labor warranty covers defects in the installation for as long as you own the home, with labor and materials to correct them at no cost to you.

What Platinum Protection covers

- **Materials.** All the Owens Corning products in your roof system, fully covered for 50 years, including removal and disposal of the old roof if a repair requires it.
- **Wind and algae.** Blow-off coverage for the first 15 years, and algae coverage for the first 25 years with Owens Corning hip and ridge shingles.
- **Owens Corning workmanship.** If an installation error causes a leak or affects how the roof performs, Owens Corning arranges the repair or pays the reasonable cost of labor and materials for the first 25 years. That includes the flashing around valleys, chimneys, dormers and plumbing vents. After 25 years, coverage is prorated by the roof's age.
- **The first two years.** The installing contractor repairs any installation errors. If the contractor is ever unable or unwilling to, Owens Corning arranges the repair.
- **Vault workmanship.** Vault warrants the installation against defects in workmanship for as long as you own the home, and repairs them with labor and materials at no cost to you.
- **Registration.** Vault registers your Owens Corning warranty within 60 days of installation.
- **If a problem comes up.** Tell Vault within 48 hours of discovering it. Warranty repairs are made by Vault.

What it does not cover

Being clear about this matters as much as the coverage itself.

- Defects in products Owens Corning does not make, such as the wood decking, fasteners and pipe boots.
- Damage from storms beyond the wind ratings, falling objects, foot traffic, or problems with the house structure.
- Damage caused by poor attic ventilation. This is why your inspection includes a look at your attic airflow.

If you sell your home

- Both warranties can transfer **one time** to the buyer.
- **Owens Corning:** the buyer registers the transfer with Owens Corning within 60 days of closing, with a $100 fee. If the home sells within the first 20 years, the buyer keeps the remaining materials coverage, and Owens Corning workmanship coverage continues through 25 years from installation.
- **Vault:** written notice to Vault within 30 days of the sale. Missing that window voids the Vault warranty.
- Transferable warranties can be a selling point when you list the home.

Questions worth asking any roofer

1. Is every layer of my roof from the same manufacturer?
2. Which manufacturer warranty will my roof be registered under, and who registers it?
3. If your crew makes an installation mistake, who pays to fix it, and for how long?
4. Can the warranty transfer if I sell my home?

This is a summary for homeowners. Owens Corning coverage is governed by the actual Owens Corning Platinum Protection Limited Warranty, which includes complete details, limitations and requirements (owenscorning.com/roofing/warranty). Vault's coverage is governed by the Limited Lifetime Transferable Labor Warranty in your Vault contract, which lists its exclusions, including storm damage, improper ventilation and work by other contractors. Ask your Vault representative for copies of both.