



**Customer Support & Claims Management**  
Efficiently handle any exception, question or complaint, at any stage of the transportation cycle.

**Information of Delivery (IoD) & Proof of Delivery (PoD)**  
Receive and share in real-time IoD. Collect paper-based or electronic PoD for any shipment.

**Notifications, Updates & Feedback**  
Implement notification workflows for consignors and recipients at any stage; receive customer's & recipient's feedback.

**B2C Track & Trace**  
Improve B2C recipients' experience, providing a real-time Track & Trace feature.

**B2B Customer's Portal**  
Allow consignors and B2B recipients to track & manage their orders in a customized portal.

