

Michal Žampach

Group IT Director & Technology Transformation Executive | Secure AI Adoption & Resilient Operations

Prague, Czech Republic | Open to relocation across Europe

web: michalzampach.com | michal.zampach@gmail.com | +420 603 400 399



I help regulated, multi-country organisations modernise technology function, adopt and scale AI safely, improve delivery reliability and build resilient technology operations.

I combine Group IT leadership with practical experience in enterprise platforms, architecture, cybersecurity governance, IT service management and operating model change.

HOW I CREATE BUSINESS VALUE

Digital Transformation & Enterprise Platforms: Turning fragmented HR, finance, ERP, data and reporting platforms into governed business capabilities with clear ownership and digitalised processes.

People, Leadership & Operating Model: Building multi-country IT organisations with clear roles, accountabilities, governance and leadership expectations, combining central direction with local ownership.

Secure AI Adoption & Data Governance: Moving AI from individual experimentation into safe enterprise use with governance, enablement, data discipline and adoption tracking.

Predictable Delivery & Vendor Control: Creating PMO discipline, roadmap transparency, ownership, vendor control and predictable delivery structures.

Resilient Operations & Cybersecurity: Strengthening ITIL-based service management, cybersecurity operations, ISMS / ISO 27001-aligned practices, audit readiness and business continuity thinking.

SIGNATURE ACHIEVEMENTS

Enterprise Digitalisation: Led Group IT digitalisation of finance, HR and core business processes through SAP platforms, delivering SAP S/4HANA Public Cloud, SuccessFactors and Concur across international entities.

Operating Model & Cost Optimisation: Structured and scaled a 40-person Group IT organisation across three countries, combining central governance, local execution and external delivery capacity. Led technology vendor strategy and procurement, negotiating 10–40% savings against initial offers and delivering €500k annual savings.

Enterprise AI Adoption: Led secure enterprise AI adoption, achieving 45% active usage within the first 10 months through governance guardrails, user enablement and adoption tracking.

Data Platform & Governance: Built and operated a central AWS / Databricks data platform supporting analytics and AI use cases, with data governance and common reporting direction.

Cybersecurity Governance & Resilient Operations: Established cybersecurity operations and ISMS / ISO 27001-aligned governance practices. Set up resilient service operations, including an EU-wide Service Operations Centre delivered in 10 months with ITIL processes and 24/7/365 service delivery.

CAREER CREDIBILITY SNAPSHOT

Allwyn Group - Group IT Director: Group IT, digitalisation, SAP platforms, data platform, AI adoption, cybersecurity governance and multi-country operating model.

Fortuna Entertainment Group - Group Technology Governance Manager: Technology governance, IT operations, agile delivery improvement and operational control in regulated gaming platforms.

Deutsche Telekom / T-Mobile - Senior Technology Leadership Roles: Technology strategy, enterprise architecture, shared services, cloud production, ITIL-based operations and high-availability telecom environments.

RELEVANT CONVERSATIONS

CIO-level technology leadership | CTO / VP Technology | Group IT Director | CDIO / Digital Transformation Leader | Transformation in regulated, audited or multi-country environments

Leadership style: calm, structured and direct - building trust, clarity, ownership and delivery discipline without unnecessary bureaucracy.