Michal Zampach

CIO / CTO | Technology & Transformation Executive
Prague, Czech Republic, Relocation: open / available.
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EXECUTIVE SUMMARY

Technology executive who develops and leads IT organisations, delivering cross-country transformation programmes that accelerate innovation and improve speed, resilience and cost efficiency. Translates business strategy into a prioritised, outcome-led roadmap, keeping cyber, compliance and operational risk within appetite. Known for predictable execution, early value delivery and stakeholder alignment that positions technology as a business growth enabler.
I am open to relocation for the right role.

PROFESSIONAL EXPERIENCE

Allwyn Group – Group IT Director (IT and Business Applications)
Prague | Jun 2023 – Jan 2026
Group-level Technology leadership for a multinational lottery and gaming company.

- Defined and implemented a Group-wide IT and digitalisation strategy across Allwyn entities (CZ, UK, CH), covering the full CIO agenda.
- Engineered and operated a central IaC-based cloud data platform supporting analytics and AI use cases for product teams.
- Delivered SAP S/4HANA Public Cloud across the Group, including digitalisation of core business processes.
- Implemented SAP SuccessFactors and SAP Concur, digitalising HR and finance processes.
- Led an AI adoption programme on the Microsoft application stack, achieving 45% active enterprise usage.
- Steered a Group-wide programme (impacting 10k+ employees), delivering a large-scale conferencing platform (Zoom) and a shared intranet strategy.
- Established cybersecurity operations and implemented shared COBIT-based governance.
- Defined the technology project management methodology and started the PMO.
- Scaled and structured the Group IT organisation to 40 people across three countries (target setup: 3 managers, 12 internal, ~25 external).
- Accountable for a multi-million-euro budget; led vendor strategy and technology procurement, negotiating 10–40% savings against initial offers.
- Aligned local IT Directors on strategic, Group-wide initiatives, delivering measurable value (e.g., €500k annual savings and stronger collaboration across business units).

Fortuna Entertainment Group – Group Technology Governance Manager
Prague | Jan – Jun 2023
Directed Technology governance, IT operations and agile transformation across sportsbook, gaming, and payments platforms.

- Led a team of ~20 specialists and external consultants (direct, indirect).
- Delivered Customer complaints reporting and improved resolution time by 30%.
- Improved delivery workflows through Jira/Confluence automation, defined and introduced of Change management SLA/SLO.
- Managed yearly budget ~1mio Eur, incl. SW licenses, responsible for procurement in given area

Deutsche Telekom Headquarter / T-Mobile Czech Republic
Bonn, Bratislava & Prague | 1996 – 2022
Various leadership positions at Headquarter or local Czech mobile operator, described below:

Deutsche Telekom Pan-Net CZ – Managing Director
Czech Republic & Europe | 2018–2022
Head of cloud production hub in CZ with full responsibility and infrastructure transformation manager.
  Built a new cloud production centre backed by €2M investment, delivering services to Group operators.
  Defined group cloud onboarding strategy for local operators and led cloud transformation program.
  Onboarded a major customer into a high-available cloud environment (€30M project value, €10M invest).

Deutsche Telekom Pan-Net – Senior Manager, Product & Service Excellence
Europe | 2017–2021
  Managed customer relationships with local operating companies for shared cloud/ICT platforms, increasing customer satisfaction by 30%.
  Served as Product Owner/Product Manager, prioritising the backlog for agile delivery teams.
  Introduced ITIL-based service management processes across shared platforms, improving service stability.

Enterprise Program Manager
Europe | 2016–2017
Delivered large program to establish local Pan-Net branches in five EU cities (Athens, Budapest, Warsaw, Prague, Zagreb), 5 local workstreams, direct/indirect functional management of 60 people.
  Reported directly to the SVP Technology Europe (Bonn).
  Established a Cloud Test Factory in Zagreb and brought it to full operational capability within eight months.
  Set up an EU-wide Service Operations Centre in Bucharest within 10 months, implementing ITIL processes and 24/7/365 service delivery.
  Deployed cloud ICT infrastructure and led multi-country migrations to the One.ERP platform.

Deutsche Telekom EU – Technology Shared Services Manager
Europe | 2013–2015
Developed the strategic approach and established Shared Technology Service Centres serving 10 countries across three technology domains.
  Reported directly to the SVP Technology Europe (Bonn).
  Implemented common processes, methodologies and performance management across multiple SSC locations.
  Mentored around 50 professionals, including six direct reports at manager level, improving capability and consistency of delivery.

T-Mobile Czech Republic – Senior Head of Technology Strategy & Architecture
Prague | 2010–2013
Established and led technology strategy and architecture unit reporting directly to CTIO.
  Managed small team of 7 people and cross-functional teams of up to 40 people.
  Implemented platform and application lifecycle management, achieving €200K in savings.
  Delivered cross functional tasks, budget for whole Technology division, common Technology strategy

Corporate Development Architecture Expert
Prague | 2008–2010
Conducted technology assessment and strategy for acquisition of 170,000 customers.

Senior Head of Voice Messaging Development & Earlier Roles (VAS Engineering)

Prague | 1996–2008
Built up multinational team of 25 people in 2 countries focused on VAS engineering.

EDUCATION
Executive MBA 2019-2021 – University of St. Francis / VUT Brno
MSc (Dipl. Ing.) Telecommunications & Computer Science 1997-2002 – Czech Technical University, Prague
Languages: Czech (native), English (C2), German (A2)

CERTIFICATIONS & TRAINING
CISM exam scheduled (March 2026) | SAFe POPM (2021) | Six Sigma Black Belt (2020) | ITIL / ITSM | Kanban & Agile Transformation | Design Thinking & Innovation

OTHER ACTIVITIES
Speaker: 20th conference of IT Service Management Forum, itSMf, January 2026 | IT conference, May 2025 | Guest Lecturer on Project management: Brno Technical University (2021) | Cesko.Digital volunteer (2020)

LEADERSHIP & MANAGEMENT APPROACH
Builds and scales multinational teams across EU markets, developing managers through coaching, empowerment and clear expectations.
Clarifies accountabilities, roles, processes and KPIs to stabilise delivery and reduce organisational complexity.
Embeds a culture of ownership, collaboration and continuous improvement, balancing engineering discipline with business outcomes.
Leads transformation through transparent communication and predictable execution, supporting teams through change.
Modernises technology landscapes to increase automation, resilience and security while simplifying the estate and accelerating value delivery.
Partners with executive leadership, boards and non-technical stakeholders to align technology decisions with strategic priorities.

CORE COMPETENCIES
Leadership & Business
Technology operating models | Organisational transformation | Change management | Budget planning | Cost optimisation | Business case development | Commercial negotiation | Multi-country leadership | Portfolio & roadmap management | P&L responsibility | Product & platform lifecycle | Technology service catalogue | Stakeholder management | vendor strategy and management, incl. QBRs and contract negotiation

Technology & Domain
Technology strategy and architecture, SAP S/4HANA Public Cloud, SuccessFactors, Concur | AWS data platforms | Cloud engineering (AWS, OpenStack) | High-availability platforms | Enterprise & solution architecture | DevOps practices (IaC, automated pipelines) | ITIL/ITSM service operations | SOC/NOC setup | Cybersecurity operations and shared governance | Data governance (shared responsibility) | Atlassian stack | Telecom