

FIRST START-UP GUIDE FOR YOUR PC

Thank you for choosing a PC from us. We built it, stress-tested it and prepared it for use. These ten steps take a few minutes and save you unnecessary trouble.

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1 UNBOXING AND INSPECTION

Check the box and the case for damage. Remove the side panel and take out the **transport padding** (foam or cardboard) if there is any inside. Visually check that the graphics card and memory sit firmly; if anything came loose in transit, **do not force anything** and give us a call.

3 CONNECTING THE CABLES

- **Power:** cable into the power supply at the bottom rear, switch the PSU to **I**.
- **Monitor:** into the **graphics card** connector (bottom rear), ideally DisplayPort; HDMI is fine too. See the box below.
- **Keyboard and mouse:** into the USB ports on the back.
- **Internet:** cable into the LAN port, or screw on the Wi-Fi antennas (if included).

5 AFTER THE FIRST START

- Connect to the internet and run **Windows Update** (it may run several times).
- Update the graphics driver: **NVIDIA App** or **AMD Software: Adrenalin**.
- Set the monitor refresh rate: Settings → Display → Advanced → **144 Hz** (depending on your monitor). Otherwise games run at 60 Hz only.

7 WHAT TO AVOID

- Do not move the PC while it is on and do not cover the vents.
- Do not open the power supply and do not overclock without asking us.
- Do not install "boosters" and system cleaners – they only slow things down.
- Do not switch off a power strip until Windows has shut down.

2 WHERE TO PLACE THE PC

On a flat, solid surface. Leave **at least 10 cm** of free space behind and above the case so air can flow. Do not place it on carpet, in a closed desk cabinet, in direct sunlight or next to a heater.

4 FIRST POWER-ON

Turn on the monitor, then press the button on the front of the case. The first start may take a bit longer, that is normal. If **Windows is included**, it is installed, activated and has all drivers – just go through the initial setup (language, account, Wi-Fi). PC without an operating system: install Windows from a USB flash drive; we are happy to help.

6 WHAT IS NORMAL

Fans spin up in games and the PC gets louder. CPU temperatures up to **85 °C** and GPU up to **80 °C** under load are fine. The memory runs in its configured profile (XMP/EXPO) – **do not change the BIOS**, it is set up by us. RGB lighting is controlled by the button on the case or the motherboard maker's app.

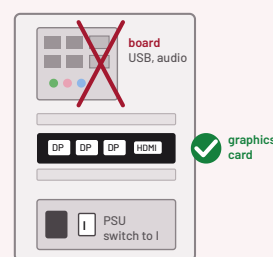
8 CARE AND MAINTENANCE

Every **3–6 months** switch the PC off, unplug it and blow the dust out of the filters and fans with compressed air (hold the fans with a finger). Put the side panel back – a case with an open side cools worse.

MOST COMMON MISTAKE: MONITOR PLUGGED INTO THE MOTHERBOARD

There are **two sets of video connectors** on the back of the case. The ones at the top (next to the USB ports) belong to the motherboard and with a gaming CPU show nothing, or only weak integrated graphics. The monitor belongs **at the bottom, in the graphics card** – a separate group below the USB ports, usually 3× DisplayPort and 1× HDMI.

No picture? Check that the cable is in the graphics card at the bottom, that the monitor has the right input selected (DP/HDMI) and try a second cable. Then message us on WhatsApp with a photo of the rear and we will sort it out remotely.



Rear of the case – where the monitor goes

9 SOMETHING NOT WORKING?

- **Won't turn on:** PSU switch on I, cable firmly in the socket, try another socket.
- **Loud, hot:** check the free space around the case and the dust filters.
- **Low FPS in a game:** check 144 Hz in the monitor settings and that the graphics driver is up to date.

Send us a photo or a short video on WhatsApp – we solve most things within minutes without you having to send the PC anywhere.

10 WARRANTY AND DOCUMENTS

The **invoice** is your warranty certificate, keep it. Builds made of new parts have a **36-month** warranty, builds with a pre-owned graphics card and refurbished buyback PCs 24 months – the length is on the invoice. Keep the original box and padding for at least **14 days** – it is the safest way to transport the PC should anything need sorting out. If a free game code was part of your order, you will find it in the e-mail we send when the PC ships or is handed over.

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