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Confirm your move-out

As soon as you confirm your move-out date, we'll kick off the exit process. This lets us schedule key property checks and plan any work needed between tenancies.



Pre-Closing Inspection

THIS DOES NOT AFFECT YOUR DEPOSIT

This is a chance to flag any damage and for us to spot general wear and tear. We often only have 7 days between tenancies, so last-minute repairs can be costly. Flagging issues early gives us time to fix things affordably – which may reduce or avoid deposit deductions.

We will contact you to book this for around 3–4 weeks before your contract ends.



Move-out day

Contact Beau Homes to confirm you've left.

- Lock your bedroom, leave your key in a kitchen drawer, and send us a photo.
- If you're last to leave, lock up and post the front door keys back to us.

The property must be left clean – your room and all shared areas.

Even if you leave early, you're still responsible for the overall condition at the end of your tenancy – On joint tenancies, all tenants share responsibility for cleaning and damage. We'll share a cleaning checklist to guide you, but if in doubt, refer to your inventory video. That's the standard we expect the house to be returned to.



Closing Inspection

WHEN YOUR DEPOSIT RETURN IS CALCULATED

Once you've moved out, we'll do a closing inspection – usually within a day or two. We'll check cleanliness and look for any damage beyond normal wear and tear.

We genuinely aim to be as fair as possible, but some things (like extra cleaning or damages) may come at a cost if left unresolved.

We'll keep you in the loop as soon as we can – though please bear with us, as we're a small team turning around 17 houses over summer! If there's anything that might affect your deposit, we'll let you know clearly.



Deposit return

If there's no damage, we'll aim to process your deposit return on the day of your closing inspection.

If there are any deductions (the property needs cleaning or repairs beyond normal wear and tear), we'll explain them clearly and agree them with you before anything is submitted to the DPS.

We aim to finalise everything within 10 working days of your inspection – but please bear with us during this busy summer period. We know getting your deposit back quickly matters, and we'll do our best to make it happen.

THANKS! 😊