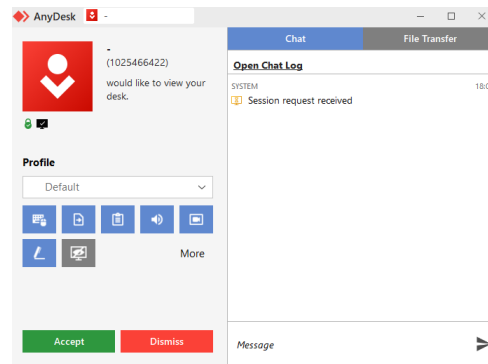
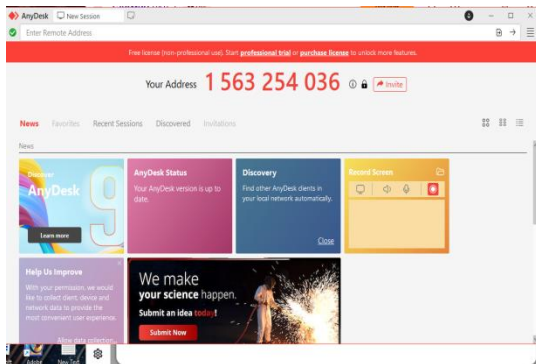


LOGICOM LLC'S THE GUIDE TO PROTECTING YOUR COMPUTER (V2.0.26)

This is the complete guide how to keep you protected from viruses plus malware, and spyware. This also includes a registry cleaner and a remote support program designed to help all Logicom LLC Computer Clients. We will utilize Anydesk, Ccleaner, Avast antivirus, Spybot search and destroy, and Malwarebytes.

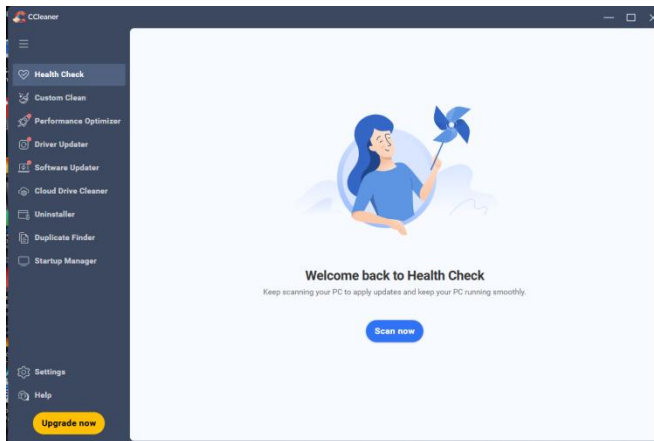
ANYDESK (V9.0) Remote Support

To use this program open the application using the icon. You will call Logicom, and give them the address in orange. When you see the box to the right show up, hit accept. Than let Logicom control the mouse and help you through your problem.

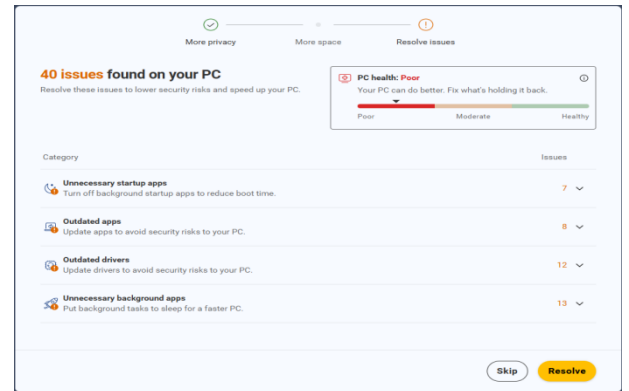
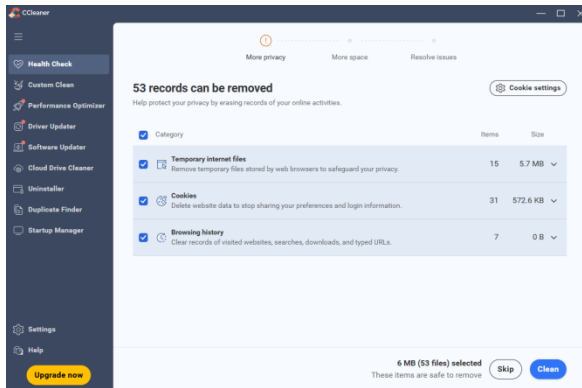


CCLEANER (V7) Junk and Registry Cleaner

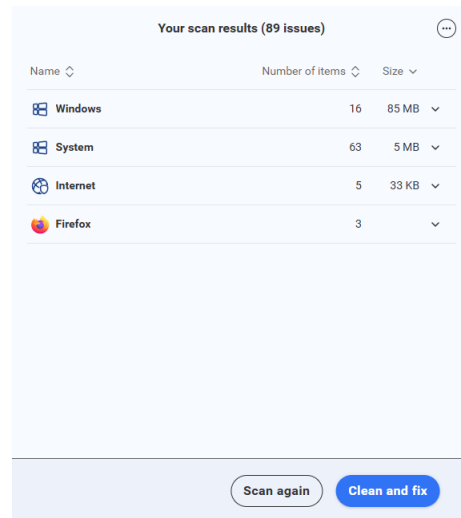
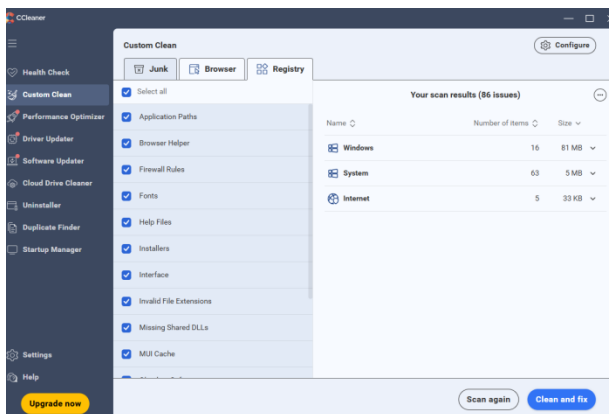
1. Open application using icon., 2. Hit the word scan now. When finished follow step 3 below.



3. When the screen below appears hit the word clean. You will do this for the first 2 items, when each is done hit next, then on the 3rd item you will skip. (see image to the right). When finished with this step see step 4.

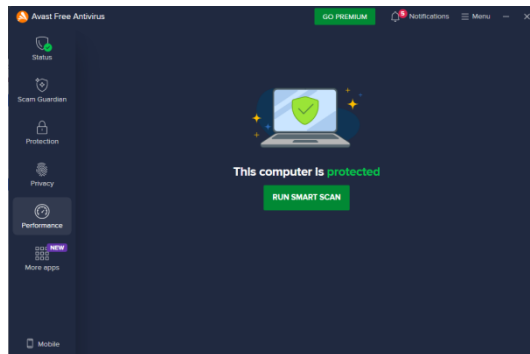


4. Cleaning the registry. Goto custom scan tab and choose registry. Make sure to select all. His scan. When you see the results page (image to right) select clean and fix. Once complete close the program.



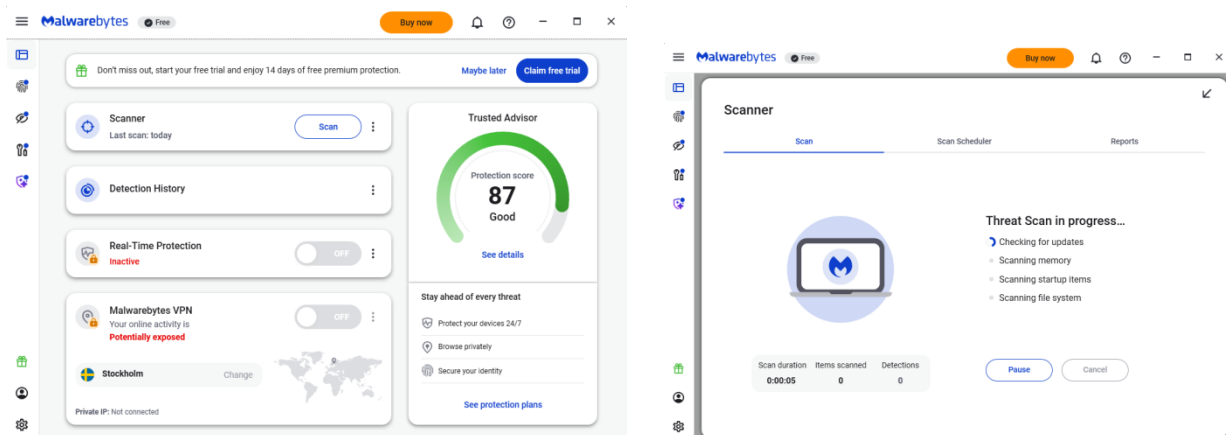
AVAST ONE Antivirus

This virus removal tool will update program and virus definitions. It will also watch your system and alert you if you get a threat.

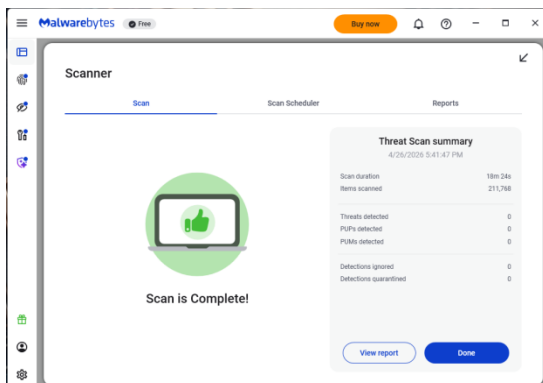


MALWAREBYTES Malware scanner (V5.5.1.240)

1. Open the program using the icon. Hit the word scan and it starts up.

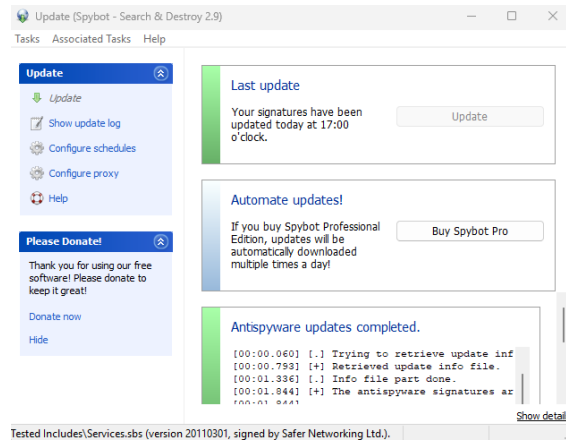


2. Once it completes it will show a summary. If there are detections an additional screen pops up and the word quarantine. Quarantine any items that Malwarebytes finds. Otherwise if none detected just close the program once complete.

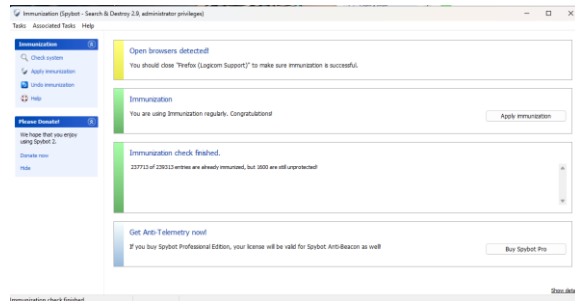
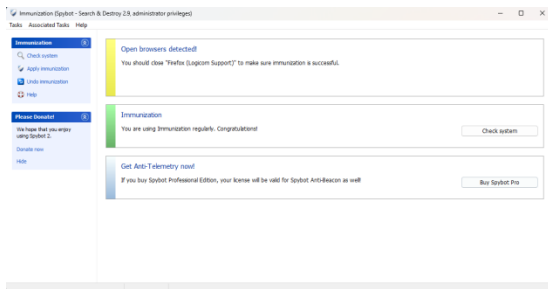


SPYBOT SEARCH AND DESTROY Spyware scanner (V2.9.85.5)

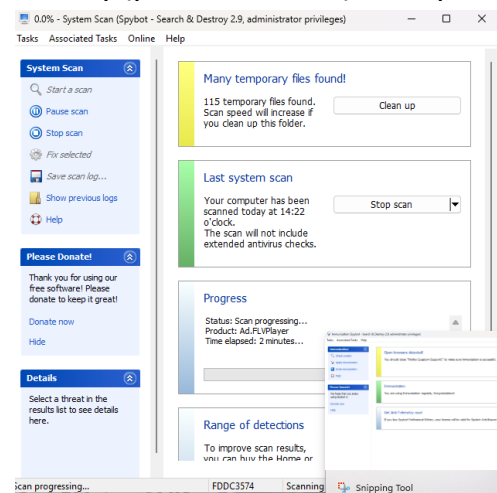
This program scans for spyware. 1. Open the program with the icon (left picture).
2. Then open the updates and hit the word update (right picture). Do this step before immunization.



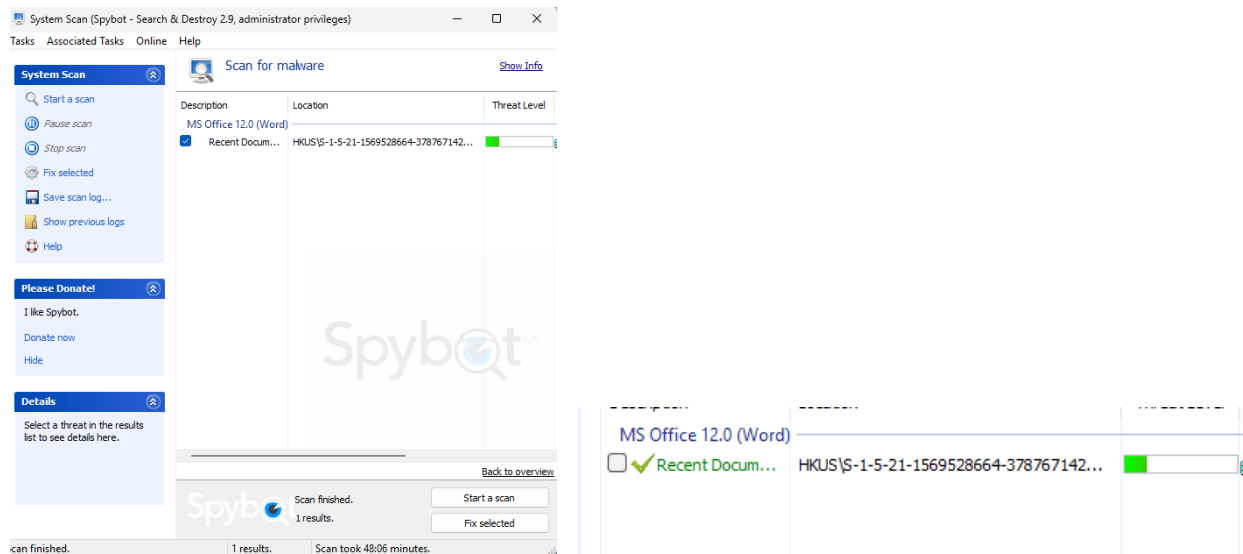
3. Open the immunize portion of the program next and hit check system (left picture below). Once the check is complete, hit apply immunization (right picture below). This is the 2nd step before you do step 4.



4. Now let's check for spyware. If you see the box that says temporary files, hit cleanup (picture below). The process starts automatically.



Once the process completes and finds items(left picture below), it will have a small box and green checkmark. Hit the word fix selected. Once that completes the small box with check mark goes to a big green checkmark(see right picture below). Its now ok to close the program.



VERY IMPORTANT: RESTART THE COMPUTER AFTER YOU COMPLETE ALL CLEANUP PROCESSES!

NOTE: all these programs are free and you will from time to time see popups. Please be aware there are 2 types of scripts. 1. Update script: this will be an update for the program or virus definitions. 2. Upgrade script: this will be the free version trying to entice you to buy the premium subscription. You don't need premium! UPDATE ONLY!

If you should need help at anytime don't hesitate to call Logicom.

Thank you for your business.

Matthew Kaufman

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